

Warren County Board of Supervisors

RESOLUTION NO. 718 OF 2013

Resolution introduced by Supervisors Conover, Taylor, Sokol, Monroe, Bentley, Wood, Kenny, Merlino and Frasier

STANDARDIZATION OF VERIZON TECHNOLOGY AND DECLARING VERIZON THE SOLE AND SINGLE SOURCE FOR RECEIVING TECHNOLOGY, TELEPHONE AND MAINTENANCE FOR THE E-911 CENTER AND AUTHORIZING AGREEMENT WITH VERIZON NEW YORK, INC. AND RATIFYING THE ACTION OF THE WARREN COUNTY SHERIFF IN EXECUTING THE AGREEMENT WITH VERIZON NEW YORK, INC.

WHEREAS, the Warren County Sheriff is responsible for the operation, maintenance, supervision, repairs and security of the Warren County E-911 Emergency Communications Center, and

WHEREAS, as part of that service, it is essential to the public interest to have the system capability to provide source identification, access line redundancy, reliable system maintenance and rapid response to incoming calls, and

WHEREAS, in order to provide system enhancements efficiently and economically and to continue to provide essential services required, it is necessary to provide for upgrades and ongoing maintenance of the E-911 telephone technology, and

WHEREAS, Warren County is required by the Americans with Disabilities Act (ADA) to provide seamless E-911 telephone access for the hearing impaired from all emergency answering points within the E-911 Center, the failure of which could subject the County to litigation, and

WHEREAS, the plan set forth by the Warren County Sheriff includes updating and replacing the technology that receives and translates E-911 calls, updating and replacing the emergency telephone technology at the E-911 Center, and providing for comprehensive maintenance and service of said technology, and

WHEREAS, after detailed cost/benefit evaluation of various technologies and service providers, the Communications Supervisor of E-911 has recommended that the service and features provided by Verizon technology be selected in that standardizing for these features and service will provide for essential safety and service in the most economical and efficient manner, and

WHEREAS, provision of E-911 Emergency Services by means of a fully integrated, reliable system with ongoing interrelated maintenance functions is a shared project between the Warren County Sheriff's Office and the Washington County Sheriff's Office and is unique in both scope and complexity with the objective to ensure immediate, uninterrupted response to health and safety emergencies, and

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WHEREAS, the standardization for the services and features provided by Verizon technology will protect the public fisc by providing the fully integrated services needed that maximizes continuous, uninterrupted services, provides ongoing maintenance and technical support at no additional cost to Warren County and enhances immediate response to community emergencies, and

WHEREAS, General Municipal Law Section 103(5) and County purchasing policy provides for standardization of a particular type or kind of product or equipment for reasons of efficiency and economy, and

WHEREAS, Verizon New York, Inc. has submitted a three (3) part agreement for the complete standardization for receiving technology, telephone and maintenance of the enhanced 911 customer premise equipment, with the maintenance portion of the agreement to be for a five (5) year term commencing upon execution of the agreement, for a total amount of One Hundred Seven Thousand Seven Hundred Sixty Dollars (\$107,760), payable for sixty (60) consecutive months in equal installments of One Thousand Seven Hundred Ninety-Six Dollars (\$1,796), and

WHEREAS, the Warren County Sheriff has received grant funding to cover the remaining two (2) parts of the agreement consisting of the main Public Safety Answering Point (PSAP) for a total of Two Hundred Eighty-Two Thousand Three Hundred Seventy-Eight Dollars and Fifty-One Cents (\$282,378.51) and the backup Public Safety Answering Point portion of the agreement in an amount of One Hundred Four Thousand Six Hundred Twenty-Three Dollars and Forty-Three Cents (\$104,623.43), and

WHEREAS, in order to act upon and guarantee the prices offered by Verizon New York, Inc., the Warren County Sheriff executed an agreement with Verizon New York, Inc. prior to the Warren County Board of Supervisors meeting held on December 20, 2013, and

WHEREAS, the Warren County Sheriff has been advised that the Washington County Department of Public Safety will also be contracting with Verizon New York, Inc. for receiving technology, telephone and maintenance for the E-911 Center, now, therefore, be it

RESOLVED, that the Board of Supervisors finds it is essential to the public interest and for reasons of efficiency and economy there is a need to standardize for the services, products and features provided by Verizon technology for the following reasons, including but not limited to:

1. Verizon is the only vendor that offers services and features for the maintenance of the E-911 database and delivery of calls to Warren County E-911 through its tandem selective router switch and E-911 trunk lines thereby minimizing the risk that a caller would be unable to contact E-911 due to a telephone line failure;
2. Verizon provides a single point of contact for all facets of integrated telephone

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technology, thereby reducing the time needed to trouble shoot and resolve system problems thereby reducing the risk associated with time delays to rectify system problems;

3. Verizon is the only carrier currently with a solution in place capable of handling the imminent adoption of "Text-2-911" services;
4. Verizon provides continuous on site maintenance and technical support at no additional cost to the County;
5. The Verizon system is compatible with anticipated future expansion and positions the E-911 Center for wireless E-911; and be it further

RESOLVED, that the Board of Supervisors hereby requests that the Communications Supervisor of the Warren County Sheriff's Office mitigate the costs of these improvements by including equipment and software upgrades as part of the maintenance component of the agreement with Verizon, and be it further

RESOLVED, that the Board of Supervisors hereby authorizes the standardization of Verizon services and features provided by Verizon technology to receive calls at E-911, for the Verizon telephone technology and for the provision of service and maintenance by Verizon and declares that Verizon is the sole and single source for the aforementioned services and products, and be it further

RESOLVED, that the Board of Supervisors hereby ratify the action of the Warren County Sheriff in executing a three (3) part agreement with Verizon New York, Inc., commencing upon execution by both parties, and terminating five (5) years thereafter, in a form approved by the County Attorney, with funding to come from Budget Code A.3020.4025 3380 - Sheriff 911 Center, Interoperable Comm. Grant 13-14, Homeland Security Grants.